



SUSAN M. HAMMER

Dispute Resolution Services

25 NW 23rd Place, Suite 6, Portland, Oregon 97210
Phone: 503-222-5949 | Email: susan@susan-hammer.com
www.susan-hammer.com

Ms. Hammer is an experienced mediator specializing in matters that are legally, factually or emotionally complex. She values thoughtful preparation, integrity, and creative approaches to difficult problems. She works with attorneys and parties to design a process that fits their needs and optimizes their opportunity for resolution. She mediated while practicing law from 1978-1998 at Stoel Rives LLP. In 1999 she established Dispute Resolution Services. Ms. Hammer has been recognized in *Best Lawyers in America*, *Oregon Super Lawyers* and the *Top 25 Oregon Women Lawyers*.

In addition to her dispute resolution practice, Ms. Hammer is a Senior Fellow at the Willamette University Center for Dispute Resolution, where she teaches lawyers and law students negotiation, mediation and mediation advocacy.

Employment

Susan M. Hammer Dispute Resolution Services, 1999 to present

Mediator, teacher of mediation and mediation advocacy skills to law students and attorneys

Stoel Rives LLP, 1978-1998

Partner in the largest law firm in the Pacific Northwest
Background in general commercial litigation and employment law

Portland State University, 1999

Adjunct Professor, graduate program in Conflict Resolution

Bennington College, July 1998

Constitutional Law Instructor (while on sabbatical from Stoel Rives LLP)

Washington State Supreme Court, 1976-1977

Law Clerk to Justice James Dolliver

U.S. Attorney's Office, District of Oregon, 1974-1975

Law Clerk to Sidney I. Lezak, U.S. Attorney for Oregon

Dispute Resolution Associations

- International Academy of Mediators, Distinguished Fellow, 2001 to present
Member of the Board and Chair of the Program and Education Committee
- National Academy of Distinguished Neutrals, 2010 to present
- CPR: Panel member, 2009 to present
- Oregon State Bar ADR Section, Executive Committee, 1999-2004
- Oregon Dispute Resolution Commission (ODRC), Vice-chair, 1992-1996
- American Arbitration Association, Panel Member, 1999 to present
- U.S. Arbitration and Mediation, Panel Member, 1989-1994
- JAMS/Endispute, Panel Member, 1987-1989

Bar Memberships

- Oregon State Bar, member since 1976
- Washington State Bar, member from 1977–2010

Education

- Willamette University College of Law, JD, 1976
- University of Puget Sound, BA in Political Science, Honors, 1971
- Austria-American Institute, Vienna, Austria, 1970

Awards

- Named 2012 Oregon Mediation “Lawyer of the Year” by Best Lawyers®
- “City Club Award,” highest award of the City Club of Portland, 2011
- “Spotlight on Heroes Among Us,” International Academy of Mediators, 2011
- First Recipient, “Susan M. Hammer Award for Transformative Leadership,” Planned Parenthood of the Columbia-Willamette, 2011
- “50 Great Leaders for Oregon,” Oregon Business Power Book 2007
- “Professionalism Award,” Multnomah Bar Association, September 2006
- “James M. Burns Federal Practice Award,” Oregon Chapter of the Federal Bar Association, 2006
- “Outstanding Alumni Award,” Willamette University, 1991
- “Woman of Achievement Award, State of Oregon Women’s Commission, 1988
- Wayne R. Stevens Award for Outstanding Oral Advocacy, 1975

Training

- Master Mediator Institute: Claremont Graduate University, March 2011, “Wired for Empathy: Understanding Human Connection, Trust and Effective Decision Making”
- Master Mediator Institute: U.C.L.A., October 2009, “Integrated Decision Making”
- Master Mediator Institute: Duke University, March 2009, “Cognitive Neuroscience and Decision Making”
- International Academy of Mediators training, twice each year, 2001 to present
- “Resolving Conflict in the 21st Century,” April 2009, with Ken Cloke, Len Riskin and Julie McFarlane
- American Arbitration Association training, 2002, 2003, 2004
- Masters Forum, Pepperdine University, 2000
- National Employment Mediation Service Training, by ADR Associates, 1998
- Institute for Conflict Management Training, 1994-1995
- United States Arbitration and Mediation Training, 1989

Publications

- “The Best in Mediation Advocacy,” Oregon State Bar Bulletin, February/March 2011
<http://www.osbar.org/publications/bulletin/11febmar/tips.html>
- “Let’s Not Make a Deal: Advising Clients on the Value of a Case,” Oregon State Bar Bulletin, February/March 2009
<http://www.osbar.org/publications/bulletin/09febmar/tips.html>
- “Justice Ruth Bader Ginsburg: An Inspiration for Women Lawyers,” Oregon Women Lawyers Advance Sheet, Winter 2009
- “A Short and Recent History of Alternative Dispute Resolution in Multnomah County and Oregon,”
The Multnomah Lawyer, October 2006
http://www.mbabar.org/docs/newsletters/ml_oct2006.pdf (page 17)

- “A Tribute to Sid Lezak,” Oregon State Bar Bulletin, June 2006
<http://www.osbar.org/publications/bulletin/06jun/heritage.html>
- “The Portland Metropolitan Association of Realtors, A Model Dispute Resolution Program,” Oregon State Bar ADR Section Newsletter, Summer 2004
- “Dispute Resolution Offers Viable Alternative to Suing,” The Business Journal, April 4, 2003
- “EEOC v. Waffle House, Inc. Employment Arbitration Agreements and the EEOC,” Oregon State Bar ADR Section Newsletter, Summer 2002
- “Who Needs a Mediator?,” Oregon State Bar ADR Section Newsletter, March 2001
- “Oregon Court of Appeals Protects Confidential Mediation Communications,” Oregon State Bar ADR Section Newsletter, Summer 2001
- “Arbitration and Mediation,” Oregon State Bar CLE, 2000 supplement
- “Redefining the Practice of Law,” Oregon State Bar Bulletin, January 1993

Broadcasts

- Radio host Doug Noll interviews Susan Hammer on the subject of Gender and Negotiation, April 16, 2009
<http://www.wsradio.com/internet-talk-radio.cfm/shows/The-Doug-Noll-Show/archives/date/selected/04-16-2009.html>

Speeches and Training (selected list)

Willamette University Center for Dispute Resolution

Senior Fellow, 2009 to present, teaching law students negotiation and mediation skills

Oregon State Bar Association

“*Advocacy in Employment and Commercial Mediation*,” with Gary Berne, John Barker and Courtney Angeli, moderated by Professor Richard Birke, May 2011

American Bar Association, Dispute Resolution Section Conference

“*Advocacy Genius: Leading Mediators Tell Counsel What Works in Complex Mediation*,” with Eric Galton and Jeff Kichaven, moderated by William Bohling; “Mediating Employment Disputes” with Larry Rute and Kathy Perkins, April 2011

Oregon Law Institute

“*Decision Making Under Conditions of Risk and Uncertainty: What we can learn from neuroscience and psychology*,” with Professor Richard Birke, April 2011

Multnomah Bar Association

“*Meditations on Mediations*,” with Jeff Bachelor, September 2010

International Academy of Mediators, NYC Conference

“*Gender and Negotiation*,” with David Hoffman and Tracy Allen, moderated by Cliff Hendler, April 2009

Oregon State Bar, Business Law Section

“*Dispute Resolution for Business Lawyers*,” October 2008

National Association of Women Judges National Conference

“*The Rule of Law*,” panel moderator, September 2008

Oregon Mediation Association

“*Mediator as a Leader*,” with Donna Silverberg, November 2007

International Academy of Mediators

“*Excellence in Mediation Advocacy*,” October 2007

Oregon State Bar

"Not just the Basics: Excelling at Mediation and Arbitration," December 2006

Oregon Women Lawyers

"Seven things I wish I would have known when I was 30," July 2006

Oregon Women Lawyers

"Truffles for the Mind, Sorbet for the Soul," June 2005

Oregon Law Institute

"Effective Litigation of Attorney Fee Disputes," April 2005

Oregon State Bar

Corporate Counsel Section, *"Mediation and Ethics in Oregon,"* May 2004

Oregon Law Institute

"Private and Court Sponsored Mediation: The Differences and Similarities," April 2004

Federal Bar Association

"Introduction to the Federal Court and Judicial and Private Settlement of Cases," April 2004

Community Service (selected and recent)

- International Academy of Mediators, Board of Governors, 2008 to present;
Chair of the Program and Education Committee
- Willamette University, Board of Trustees, 1999 to present;
Chair of \$15 million Capital Campaign for the College of Law
- Ecotrust, Board of Directors, 2010 to present
- Pacific Northwest College of Art, Board of Governors, 2011 to present
- Planned Parenthood of the Columbia-Willamette, Board of Directors and President, 1999-2005;
Chair of \$12.5 million Capital Campaign, "Let's Build," 2005-2010
- Northwest Earth Institute, Board of Directors, 1999-2006
- City Club of Portland, Board of Governors and President, 2001-2007
- Multnomah Bar Association, President, 1988-1989