



# SUSAN M. HAMMER

## Dispute Resolution Services

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### PROFESSIONAL EXPERIENCE

Dispute Resolution Services, 1999–Present

- Mediate commercial and public policy disputes
- Teach mediation and negotiation

Stoel Rives LLP, 1978–1998

- Partner
- Commercial litigation and employment law

Portland State University, 1999

- Adjunct Professor, Conflict Resolution Graduate Program

Bennington College, 1998

- Constitutional Law Instructor

Washington State Supreme Court, 1976–1977

- Law Clerk to Justice James Dolliver

U.S. Attorney's Office, District of Oregon, 1974–1975

- Law Clerk to Sidney I. Lezak, U.S. Attorney for Oregon

### DISPUTE RESOLUTION ASSOCIATIONS

- American Arbitration Association, Panel Member, 1999–Present
- International Academy of Mediators, Distinguished Fellow, 2001–Present
- National Academy of Distinguished Neutrals, Member, 2010–Present
- International Academy of Mediators, Board Member, 2008-2015
- International Institute for Conflict Prevention & Resolution (CPR), Panel Member, 2009–2013
- United States Arbitration & Mediation, Panel Member, 1989–1994
- Judicial Arbitration & Mediation Services (JAMS)/Endispute, Panel Member, 1987–1989

### BAR MEMBERSHIPS

- Oregon State Bar Association, 1976–Present
- Washington State Bar Association, 1977–2010

### EDUCATION

- Willamette University College of Law, J.D., 1976
- University of Puget Sound, B.A. in Political Science, Honors, 1971
- Austro-American Institute of Education, Undergraduate Studies, 1970

### PROFESSIONAL HONORS

- Best Lawyers, Tier 1, The Best Lawyers in America®, 2015–Present
- Who's Who: Legal Mediation (International), Law Business Research Limited, 2013–Present
- Oregon Super Lawyers®, 2006–Present

## PROFESSIONAL HONORS, CONT.

- The Best Lawyers in America®, 2005–Present
- “Top 25 Oregon Women Lawyers,” 2013
- President’s Award, International Academy of Mediators, 2012 and 2014
- Oregon Mediation “Lawyer of the Year,” Best Lawyers®, 2012
- Spotlight on Heroes Among Us Award, International Academy of Mediators, 2011
- “50 Great Leaders for Oregon,” Oregon Business, 2007
- Professionalism Award, Multnomah Bar Association, September 2006
- Judge James M. Burns Federal Practice Award, The Oregon Chapter of the Federal Bar Association, 2006

## COMMUNITY SERVICE AWARDS

- City Club Award (highest leadership award), City Club of Portland, 2011
- First recipient of the Susan M. Hammer Award for Transformative Leadership, Planned Parenthood of the Columbia-Willamette, 2011
- Outstanding Alumni Award, Willamette University, 1991
- Women of Achievement Award, State of Oregon Commission for Women, 1988

## TRAINING

- International Academy of Mediators Conferences, 2001–Present
- International Academy of Mediators, Paris, “Mediating in the European Union,” 2013
- Master Mediator Institute: Claremont Graduate University, “Wired for Empathy: Understanding Human Connection, Trust and Effective Decision Making,” 2011
- Master Mediator Institute: U.C.L.A., “Integrated Decision Making,” 2009
- Master Mediator Institute: Duke University, “Cognitive Neuroscience and Decision Making,” 2009
- “Resolving Conflict in the 21st Century,” Ken Cloke, Len Riskin and Julie McFarlane, 2009
- American Arbitration Association, Mediation and Arbitration Training, 2002–2004
- Masters Forum, Pepperdine University School of Law, 2000
- National Employment Mediation Service Training, ADR Associates, 1998
- Institute for Conflict Management Training, 1994–1995
- United States Arbitration and Mediation Training, 1989

## PUBLICATIONS

- [“Getting up to Speed on the Resolution of Medical Disputes,”](#) *Oregon State Bar Bulletin*, May 2015
- “Sarah McCrae,” *Stories Mediators Tell*, 2012
- [“The Best in Mediation Advocacy,”](#) *Oregon State Bar Bulletin*, February/March 2011
- [“Let’s Not Make a Deal: Advising Clients on the Value of a Case,”](#) *Oregon State Bar Bulletin*, February/March 2009
- “Justice Ruth Bader Ginsburg: An Inspiration for Women Lawyers,” *Oregon Women Lawyers Advance Sheet*, Winter 2009
- “A Short and Recent History of Alternative Dispute Resolution in Multnomah County and Oregon,” *The Multnomah Lawyer*, October 2006
- [“A Tribute to Sid Lezak,”](#) *Oregon State Bar Bulletin*, June 2006
- “The Portland Metropolitan Association of Realtors, A Model Dispute Resolution Program,” *Oregon State Bar Alternative Dispute Resolution Section Newsletter*, Summer 2004
- “Dispute Resolution Offers Viable Alternative to Suing,” *The Business Journal*, April 4, 2003
- “EEOC v. Waffle House, Inc. Employment Arbitration Agreements and the EEOC,” *Oregon State Bar Alternative Dispute Resolution Section Newsletter*, Summer 2002
- “Who Needs a Mediator?,” *Oregon State Bar ADR Section Newsletter*, March 2001
- “Oregon Court of Appeals Protects Confidential Mediation Communications,” *Oregon State Bar Alternative Dispute Resolution Section Newsletter*, Summer 2001
- “Arbitration and Mediation,” *Oregon State Bar CLE*, 2000
- “Redefining the Practice of Law,” *Oregon State Bar Bulletin*, January 1993

## **SELECTED SPEECHES & TEACHING**

- Teaching law students negotiation and mediation skills, Willamette University Center for Dispute Resolution, Senior Fellow, 2009–Present
- “Reclaiming Conversation: The Power of Talk in a Digital Age,” International Academy of Mediators Conference Panel, Vancouver B.C., September 2016
- “Ethics and Professionalism in Mediation,” American Bar Association Webcast Panel, October 2015
- “Adventures in the Next Third of Life,” International Academy of Mediators, May 2015
- Judge and mediator, International Commercial Mediation Competition, Paris, France, 2014 and 2015
- “Lead Roundtable for Professionals,” International Chamber of Commerce, Paris, France, 2014 and 2015
- “Early Dispute Resolution under the New Oregon Law,” Oregon Mediation Association, 2014
- “Mediation of Medical Disputes,” Yale Law School China Law Center, Shanghai, China, 2014
- “Dialogue on Peacemaking,” Lumbini, Nepal, Birthplace of Buddha, 2014
- “Different Kinds of Minds: Mediating With People With Asperger’s, ADD/ADHD or PTSD,” Oregon Law Institute with Professor Richard Birke, October 2012
- “Advocacy in Employment and Commercial Mediation,” Oregon State Bar Association, May 2011
- “Advocacy Genius: Leading Mediators Tell Counsel What Works in Complex Mediation,” with Eric Galton and Jeff Kichaven, moderated by William Bohling, American Bar Association, Dispute Resolution Section Conference, April 2011
- “Mediating Employment Disputes,” with Larry Rute and Kathy Perkins, American Bar Association, Dispute Resolution Section Conference, April 2011
- “Decision Making Under Conditions of Risk and Uncertainty: What We Can Learn from Neuroscience and Psychology,” Oregon Law Institute with Professor Richard Birke, April 2011
- “Meditations on Mediations,” Multnomah Bar Association with Jeff Bachelor, September 2010
- “Gender and Negotiation,” International Academy of Mediators, NYC Conference, April 2009
- “Dispute Resolution for Business Lawyers,” Oregon State Bar, Business Law Section, October 2008
- “The Rule of Law,” National Association of Women Judges National Conference panel moderator, September 2008
- “Mediator As A Leader,” Oregon Mediation Association with Donna Silverberg, November 2007
- “Excellence in Mediation Advocacy,” International Academy of Mediators, October 2007
- “Not Just the Basics: Excelling at Mediation and Arbitration,” Oregon Women Lawyers, December 2006
- “Seven Things I Wish I Would Have Known When I Was 30,” Oregon Women Lawyers, July 2006
- “Truffles for the Mind, Sorbet for the Soul,” Oregon Women Lawyers, June 2005
- “Effective Litigation of Attorney Fee Disputes,” Oregon Law Institute, April 2005
- “Mediation and Ethics in Oregon,” Oregon State Bar, Corporate Counsel Section, May 2004
- “Private and Court Sponsored Mediation: The Differences and Similarities,” Federal Bar Association, 2004
- “Introduction to the Federal Court and Judicial and Private Settlement of Cases,” U.S. District Court, Oregon, April 2004

## **SELECTED COMMUNITY & PROFESSIONAL SERVICE**

- Oregon Public Broadcasting, Board of Directors, 2016–Present
- Pacific Northwest College of Art, Board of Governors, 2011–Present
- Willamette University, Board of Trustees, 1999–Present, Life trustee since 2012
- Ecotrust, Board of Directors, 2010–2015
- International Academy of Mediators, Board of Governors, 2008–2015
- International Academy of Mediators, Chair of the Program and Education Committee, 2009–2012
- Planned Parenthood of the Columbia Willamette, Chair of \$12.5 million Capital Campaign, “Let’s Build,” 2005–2010
- Willamette University, Chair of \$15 million Capital Campaign for the College of Law, 2010
- City Club of Portland, Board of Governors and President, 2001–2007
- Northwest Earth Institute, Board of Directors, 1999–2006
- Planned Parenthood of the Columbia-Willamette, Board of Directors and Board Chair, 1999–2005
- Oregon State Bar Alternative Dispute Resolution Section, Executive Committee, 1999–2004
- Oregon Dispute Resolution Commission (ODRC), Vice-Chair, 1992–1999
- Multnomah Bar Association, President, 1988–1989